



ANZSSA Conference 2024

**Next Practice in Student Success –
Holistic, Scalable and Impactful**

Wednesday October 30 - Friday November 1
Royal on the Park Hotel, Brisbane



Tuesday 29th October - UQ Student Central Tour and Networking Session	
University of Queensland - Guided Tour of Student Central and Networking Opportunity meet at 3pm	
3.00pm - 4.00pm	For those delegates arriving in Brisbane on Tuesday, we are pleased to offer attendees a guided tour of Student Central, at the University of Queensland's St. Lucia campus. Student Central is a student space and first contact to guide students to the right wellbeing, academic, and administrative support. This tour will provide an opportunity to explore the facilities for delivering student services and gain insights from staff who provide student support daily. Following the tour, join us for a networking session where you can connect with fellow professionals, academic staff, and university representatives over light refreshments. This event is a great opportunity to expand your network and engage with key members of the university community. We encourage you to take advantage of this opportunity to enrich your conference experience!
Day 1 - Wednesday 30th October - Australasian Universities Safer Communities Symposium Leveraging Brave Practice and Emerging Legislation for a Safe Future	
9:00am - 9.10am	Introduction from convener (Megan Sharp, AUSCS Chair and Conference Co-Convenor)
9:10am - 9.40am	Student Voice
9:40am - 10.20am	Panel: Leveraging brave practice: Working in partnership to address student safety and wellbeing Jayne McCartney - Respectful Communities Coordinator: Uni Newcastle Annika Clayton Head of Growth - Consent Labs Andrew Minutillo -Activate UTS
10:25am - 11.15am	Keynote Presentation - Influencing and affecting whole of organisation understandings and embedding of trauma informed approaches Kim Copeland - Director and Principal Consultant, Avyon Consulting

11:15am - 11.30am	Morning Tea			
	Concurrent Session 1	Concurrent Session 2	Concurrent Session 3	Concurrent Session 4
11.30am -12:10pm	<p>University of Queensland Kayley Taaffe</p> <p>Achieving over 99% compliance: A case study of a university-wide mandatory respect module implementation</p>	<p>LaTrobe University Kellie Muir</p> <p>Safe and Respected at La Trobe: A Social Marketing Campaign for the Prevention of Sexual Harm</p>	<p>Uni of South Australia Kiana Wilson</p> <p>Embedding impactful and meaningful sexual harm education within UniSA curriculum: A matter of urgency</p>	<p>University of Technology Sydney Catharine Pruscino, Elizabeth Kuo-Gollan, Michael Gonzalez</p> <p>Codesign, collaboration & compliance: aligning community with consent education</p>
12.15pm -12:50pm	<p>Deakin University Rhiannon Tanner</p> <p>Empowering safe and respectful placement experiences: Development of a university-wide module to address sexual harm</p>	<p>University of Queensland Jacqueline Fuller, Katsuhiko Shike</p> <p>Designing and implementing the first higher education LGBTQIA+ specific sexual violence prevention campaign in Australia</p>	<p>Australian National University Larissa Siliezar Mendoza, Kathleen Kuntz</p> <p>Holistic Sexual Violence Response at Australian National University</p>	<p>Epigeum/University of Technology Sydney Lucy M Cook, Catharine Pruscino</p> <p>Promoting positive cultural change at University of Technology Sydney with consent matters</p>
12:55pm-1:35pm	Lunch and Networking			
1:35pm-2.00pm	Regroup and Recap: Discuss key takeaways from the breakout sessions			
2.00pm -2.30pm	Driving Healthy Campuses Mark Sinderberry, Chief Executive Officer, UniSport			
2.30pm -3.15pm	The Next Iteration of the National Student Safety Survey (Australia) Rameeza Barnes, Policy Director, Safety and Wellbeing and John Wellard, Executive Director, Governance, Strategy and Partnerships, Universities Australia			

3.15pm - 4.00pm	<p>Driving cultural change to address gender-based violence Renee Hamilton, Director Gender-based Violence Policy, Australian Universities Accord Implementation Department of Education</p>
4.00pm-4.10pm	<p>Wrap Up and Close</p>
4:15pm	<p>Guided Botanic Gardens Walk and Campus Tour - Queensland University of Technology Join Guy Roberts (QUT Disability Adviser) for some fresh air, friendly chats and a guided tour of the City Botanic Gardens hugging our Gardens Point campus. At a leisurely pace, connect with the history of the gardens and the flora and fauna that inhabit it.</p>
5.30pm-7.30pm	<p>Official Conference Welcome Drinks</p> <p>Welcome Address on behalf of QLD Sector - Leanne Harvey Vice-President (Administration), Queensland University of Technology Book launch of the recently published “Research Handbook on Student Engagement in Higher Education”, edited by Dr Cathy Stone, Conjoint Associate Professor, University of Newcastle, and Professor Sarah O’Shea, Charles Sturt University. Presented by Cathy Stone, and three other contributing authors: Professor Tracey Bunda and Katelyn Barney, University of Queensland; and Professor Sally Kift, James Cook University. More information about the book can be found at https://www.e-elgar.com/shop/gbp/research-handbook-on-student-engagement-in-higher-education</p>
7.30pm-9.30pm	<p>Directors of Student Services (DOSSANZ) Members and Special Guests Welcome Dinner (Invite Only)</p>

Day 2 - Thursday 31st October - ANZSSA Conference

8:40am - 9.00am	Official Welcome to Country and Acknowledgements Conference MC – Megan Pozzi, University of Southern Queensland			
9:00am - 9:50am	Keynote Address: Transforming student services to balance demand and sustainability Professor Jessica Vanderlelie, Deputy Vice Chancellor (Academic) La Trobe University			
9.50am - 10.30am	Facilitated Discussion: Peak body perspectives on the emerging national landscape Universities Australia & Universities New Zealand - John Dance Portfolio Manager – Student Pastoral Care, Universities New Zealand & John Wellard, Executive Director, Governance, Strategy and Partnerships, Universities Australia			
10:30am-11:00am	Morning Tea			
11:00am-11:30am	Concurrent Session 1 Headspace Jessica Morgan Communicating a message in the aftermath of a suicide impact	Concurrent Session 2 Deakin University Rhiannon Tanner Men’s Allyship – Engaging men in gender equity and gendered violence prevention	Concurrent Session 3 Australian Catholic University Elaine Rotor Enabling veterans, currently serving and families of the Australian Defence Force to succeed in higher education	Concurrent Session 4 Charles Darwin University Andrew Richardso , Amelia Joyce Connect, Take Notice, Be Active, Keep Learning, Give. Reflections on embedding the 5 Ways to Wellbeing (NEF, 2008) in a University Student Counselling Service.
	Central Queensland University Mellisa Taggart, Bethany Mackay, Anna Farmer	RMIT University Carlie Groves, Ellie Franks, Katie Henry, Alison Bolger	Queensland University of Technology Sherry, Mairchje de Necker	Australian Catholic University Heather Webber
11:35am-12:05pm				

	Bidyiri Woorwaya "To Dream Big, All Rivers Run Forward" – Embedding first nations' knowledges and cultural safety in space and place	Connected care and holistic support for Aboriginal and Torres Strait Islander students at RMIT University	Let's have a look at what you have written": A collaborative autoethnography of Higher Degree Research candidates co-facilitating a writing support service	Separate or Together: Exploring support options for international student transition programs at ACU
12:10pm-12:40pm	University of the Sunshine Coast Alexandra L Sharp Enhancing trauma-informed teaching in Higher education: Introducing a trauma informed matrix	Murdoch University Sarah Boomer, Genna Hand The Den: Nurturing student wellbeing, connection, and inclusion at Murdoch University	University of Auckland David Lavulo Engaging, empowering and fostering confidence among students returning from enrolment suspension using Te Ao Maori Principles	Macquarie University Jindri De Silva , Jacinta Carruthers Visualising Student Success: a data driven approach to student support practices at Macquarie University
12:40pm-1:35pm	Lunch and Networking			
1:00pm - 1.30pm	ANZSSA Annual General Meeting (All Welcome)			
1:35pm -2.15pm	<p>Keynote Address: Ebe Ganon applies Universal Design for Learning principles to reimagine student services for the modern university landscape. Drawing on her unique perspective as a student with disability, researcher, and equity practitioner, Ebe explores innovative ways to create more inclusive and accessible support systems. She challenges conventional approaches to student engagement and success, advocating for flexible, proactive services that cater to diverse needs, particularly those of traditionally underserved students. Ebe's insights offer a template for developing holistic, scalable, and impactful practices that truly support all students in their academic journeys.</p> <p>Ebe Ganon, Deputy Chair of Children and Young People with Disability Australia (CYDA) Lived Student Perspective on Barriers to Access Community Engagement and Inclusion Practitioner</p>			

2.20pm - 3.00pm	<p>Kim Copeland - Director and Principal Consultant, Avyon Consulting Moving Beyond Compliance and policy driven approaches to primary prevention and early intervention which actively addresses values, behaviours and attitudes to prevent harm</p>							
3.00pm - 3.20pm Afternoon Tea								
3.20pm - 3.50pm	<p style="text-align: center;">James Cook University Tara Harrold, Kate Sheppard</p> <p style="text-align: center;">James Cook - Re-imagining employability awards - moving from quantification to a socially just approach</p>	<p style="text-align: center;">University of Technology Sydney Perpetua P.E.B Burt</p> <p style="text-align: center;">Culturally responsive mentoring and career coaching for enhancing academic success for students from asylum seeker backgrounds in an Australian university</p>	<p style="text-align: center;">University of Queensland Kevan W Jones</p> <p style="text-align: center;">Neurodivergent learning support at The University of Queensland: An ADHD Coaching case study</p>	<p style="text-align: center;">University of Southern Queensland Tessa McCredie, Michael Howard</p> <p style="text-align: center;">Just another framework... Can we achieve the lofty goal of embedding support for learning into the curriculum?</p>				
4.00PM - 5.30PM Professional Focus Groups (PFGs) Networking Discussions - Register on Conference Arrival								
<table border="1" style="width: 100%; text-align: center;"> <tr> <td data-bbox="373 971 732 1076">Directors of Student Services</td> <td data-bbox="732 971 1092 1076">Health Practitioners</td> <td data-bbox="1092 971 1451 1076">Counselling</td> <td data-bbox="1451 971 1866 1076">Student Success</td> </tr> </table>					Directors of Student Services	Health Practitioners	Counselling	Student Success
Directors of Student Services	Health Practitioners	Counselling	Student Success					
7.30pm - 11.00pm	<p>ANZSSA Networking Dinner SCKS Ballroom, Royal On The Park Brisbane</p> <p>Special Guest Speaker, Dr Cathy Stone, Conjoint Associate Professor, University of Newcastle; former ANZSSA President and former JANZSSA Editor. "The vital role of collegiality: reflections from an ANZSSA Lifetime Member".</p>							

Day 3 - Friday 1st November- ANZSSA Conference

8:45am-9:00am

Welcome to Day - Conference MC – Megan Pozzi, University of Southern Queensland

9.00am - 9.40am

Keynote Address

Dr Ben Wilson - Associate Professor of Education at the University of Canberra, and winner of the 2023 Neville Bonner Award for Indigenous Education As we move into a new era of tertiary education, similar challenges in student recruitment and retention still exist. However, these existing challenges have been further complexified by post COVID policies designed to triage and recover dwindling international (and domestic) student numbers. While presenting a number of new issues to be understood and worked through, this climate also presents tremendous opportunity to refocus Australian tertiary education on Indigenous ways of knowing. If we develop and resource what can be truly unique about an Australian education we create alternative pathways for both Indigenous and non-Indigenous students to realise their potential as university students.

9:50am - 10.20am

University of Auckland's Journey to Excellence: Transforming Student Support and Compliance for Enhanced Outcomes The University of Auckland (UoA) has effectively positioned itself to enhance student outcomes by implementing a range of initiatives focused on campus care, pastoral support, wellbeing surveys, academic integrity, behavioral concerns, and accessibility and inclusion. These efforts not only aim to foster a supportive environment for students but also ensure compliance with the NZ Tertiary and International Learners Code of Practice, demonstrating a commitment to continuous improvement in student support.

Brendan Mosley - Director, Campus Life, The University of Auckland

Mark Pink - Sales Director APAC, Symplicity

Matt Kennelly - Client and Implementation Manager, Symplicity

10:20am-11:00am	<p>Facilitated Panel: Embedding institutional approaches to prevent gender-based violence (case examples)</p> <p>1.Commitment: Embedding a whole-of-University approach to gender-based violence prevention (Fiona Marshall, Monash University)</p> <p>2.Collaboration: A state-wide approach to tertiary primary prevention (Catharine Pruscino, University of Technology Sydney)</p> <p>3.Accountability: Opportunities and challenges of developing an institution wide Annual report on Sexual Misconduct (Sharon Chung, University of Sydney)</p>			
11:00am - 11:30am	Poster Presentation Round Robin			
11:15am - 11:30am	Morning Tea			
11:30am - 12.00pm	<p>Concurrent Session 1</p> <p>Auckland University of Technology Elizabeth Bishara</p> <p>How practice and technology enable a whole of Division response to wellbeing support and pastoral care legislation</p>	<p>Concurrent Session 2</p> <p>University of Sydney Sarah Dundon , Adam Hatch, Kathryn Cass</p> <p>Food for thought: unconventional food security support for students in the library</p>	<p>Concurrent Session 3</p> <p>University of Southern Queensland Gabrielle Bichel, Nawal Cheema, Linsey Baldacchino</p> <p>The 'Do You Want Fries with That?' Project: Empowering the student voice in enhancing support and embracing student partner collaboration</p>	<p>Concurrent Session 4</p> <p>Charles Sturt University Amita Krautloher</p> <p>Redesign of a postgraduate management subject to enhance students' online learning experience, engagement, and success</p>
12:05pm - 12:35pm	<p>University of Queensland Zarinah Hienekamp, Keren Jones, Te Meng</p>	<p>The University of Newcastle Emma Kerr</p>	<p>University of Auckland Natalie Bell</p>	<p>University of Canberra Mara Eversons</p>

	Partnering for Programs: The journey of a student staff partnership as a co-presentation with a student and student counsellors	Launching a social program for international students: Insights and Learnings	Carving Mātauranga and indigenous knowledge into student experiences outside the classroom	Implementation of a student success framework
12:40pm - 1.10pm	<p>Griffith University Lisa Chiang</p> <p>Embedding mental health and wellbeing awareness into curricula at Griffith University - The "You Matter, Prioritise your wellbeing" program</p>	<p>University of Canterbury Xin Ren</p> <p>Thriving beyond the pandemic: elevating international student experience in New Zealand</p>	<p>University of Southern Queensland Liz Cavalli</p> <p>From information overload to smooth onboarding: UniSQ's mission to revolutionise student orientatio</p>	<p>RMIT University Elizabeth Matjacic</p> <p>Supporting students anywhere, anytime: The development of 'The Counselling Armchair' podcast for on-demand mental health support</p>
1.10pm - 1.50pm	Lunch and Networking			
1.50pm - 2.20pm	<p>Keynote Address</p> <p>Patty Kinnersley – CEO Our Watch : ‘The key role of higher education shifting national culture around gender-based violence, as part of a whole-of-society approach’.</p>			
2.25pm - 3.00pm	<p>Facilitated Discussion: Student Mental Health and the Evolving Role of Counselling Services in HE</p> <p>Laureline Darques, Julie Homer & Cathy Stone</p>			
3.00pm - 3.20pm	ANZSSA Conference Wrap Up – Announcement of ANZSSA Conference 2025			

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